

# **REQUIREMENTS FOR THE PREVENTION AND CONTAINMENT OF COVID-19**

**The following requirements supplement the regulation and remain in force for the time prescribed by national and regional regulations on COVID-19.**

1. obligation to observe all indications provided by management regarding conduct to be followed;
2. visitors are not allowed without the prior permission of the management and with the commitment to observe the prescribed rules;
3. do not access the campsite or the beach in the event of a quarantine, in the presence of flu symptoms or body temperature above 37.5 ° C, or if it comes from areas of outbreaks reported by the Ministry of Health;
4. social distancing obligation of at least 1 meter, inside the Holiday Center, on the beach, in the swimming pool and during bathing both at the sea and in the pool;
5. respect for physical distancing in all circumstances, even when using showers and toilets;
6. obligation to wear masks and gloves according to current legislation;
7. exceptions to physical distancing are limited to people belonging to the same family or cohabiting or belonging to the same crew;
8. respect for personal hygiene measures, in particular taking care of the frequent cleaning and disinfection of the hands also of children;
9. parental control of children's compliance with all rules of behavior;
10. obligation to wear and use the recognition elements provided by management: bracelets, stickers, badges;
11. prohibition to play games and sports that give rise to gatherings;
12. in the event of infectious or presumed diseases, the patient or the people who assist him must notify the management by telephone on 0734/53412, avoiding going directly to the management's offices and avoiding any contact with other guests and with the facilities.

## **In particular on the beach and in the swimming pool:**

1. access in an orderly manner, prevent gatherings;
2. wear the mask on arrival, until reaching the assigned position and similarly to the exit;
3. use of sun loungers and deck chairs by placing a personal beach towel;
4. washing of the towels (beach towel) frequently, at least at 60 ° C;
5. bathing in the pool is allowed only after a shower and with the compulsory use of the cap; in the water a social distance of at least 2 meters must be maintained;
6. obligation to shower immediately after bathing in the sea with particular care of cleaning hands and face;
7. sneezing and / or coughing in a handkerchief avoiding contact of the hands with the respiratory secretions and limiting the release of excretes into the water (in no case in shallow water and near the shoreline); very young children are required to wear containment diapers;
8. those who walk along the shoreline must take care to observe the physical spacing measures and limit the allocation.

**The management puts in place all the conditions for compliance with the rules and behaviors prescribed by these guidelines without however being directly responsible for any contrary conduct by individual customers.**

# **Regulations Hospitality Contract**

Dear customer, we are pleased to have you as a guest and wish you a pleasant stay in our Holiday Center. Please read the following, it will help you to properly use services and equipments and to enjoy a quiet holiday.

**The present Rules are displayed at the main entrance of the Holiday Center.**

Entrance to the Holiday Center Camping Spinnaker (Holiday Center) therefore constitutes its full and unconditional acceptance and entails full compliance with it.

**This Regulation can be supplemented by additional rules issued by the Management for the best functioning of the Holiday Center.**

The internal staff is authorized to make it respected and to report to the management the defaulters, who could be sanctioned even through their removal.

## **1. CUSTOMERS AND VISITORS ACCEPTANCE**

Check-in is allowed only during the opening hours shown at the entrance of the Holiday Center and with the methods provided by the Management also in order to privilege online check-in and the scheduled and staggered arrival of customers.

1.0. Upon or better before arrival, customers are required to:

- read this Regulation and sign it at the bottom for acceptance, even in a digital way;
- show their identity documents for registration or sending via e-mail or digital way;
- verify the accuracy of the records made by the Reception and report any discrepancies and / or changes.

1.1. The Management reserves the right not to accept unwanted or extra persons, and to expel those who, in contravention of these Regulations or in any case disturbing the harmony and the spirit of the Holiday Center, compromise its good performance and interests.

1.2. Minors are admitted only if accompanied by parents or authorized adults who are directly responsible.

1.3. The Management assigns to customers a recognition card that must to be shown at every request by the internal staff. Both the card, and any recognition bracelets or sticker delivered, are strictly personal and can not be transferred to third parties. Admission to the Holiday Center is allowed, at the scheduled times, only to people regularly recorded.

1.4. The Management allows, for each crew and for one car, the opening of the vehicular access bars to the car parks. The identification data of the car (plate number) must be communicated at the booking or on arrival.

1.5. **Visitors are not allowed**; in special cases the Management reserves the right to accept them, at its sole discretion and subject to the organizational needs of the Holiday Center. Visitors, if accepted, for free and for no longer than 12 hours, must deliver upon arrival their identity document at the reception desk, must comply with these regulations and undertake to leave the Holiday Center by 20:00 of the arrival day.

1.6. The customers are required to make sure that their visitors have been admitted by the Management and are, in any case, responsible for their behavior.

1.7. Every arrival and departure must be communicated to the Management: otherwise, for each variation, the daily rate calculated from the date of arrival will be charged.

1.8. **Access to unauthorized persons is forbidden. People unregistered and / or unauthorized will be denounced to the competent authorities for violation (Article 614 C.P.)**

1.9. In the event that the caravan, the camper, the pre-entry or the tent remain unattended, the Management will not be held responsible for any damages or thefts that may occur during the absence of the crew members.

1.10. **The equipment and every fitting installed by customers on pitches must be absolutely mobile, removable, precarious and transportable. In the pitches can not be made direct and permanent**

**connections to the water, electrical, sewage and gas systems, fences can not be installed, flooring can not be made.** The assigned pitches must be left free and vacuous by people and things, as well as by any other manufactured goods, by 10.00 am on the date of end of stay or storage. In default, with the signing of this regulation, the Management is authorized to remove everything on the pitch at the end of the stay, transferring everything to the area outside the Holiday Center, with exemption from any responsibility for any theft and / or damage and with the right to debit the expenses incurred for their removal and deposit.

1.11. The Management reserves the right to access the assigned spaces and the housing units at any time, whenever it is necessary for reasons of urgency, maintenance, control and inspection, also concerning cleaning and decoration, as well as to perform any work deemed necessary, at its sole discretion.

## **2. PROHIBITIONS AND OBLIGATIONS**

2.0. Timetable of offices and services is displayed at reception desk. The start and end dates of sporting and entertainment activities may not coincide with the opening and closing dates of the Holiday Center. Interruptions for extraordinary maintenance or extraordinary circumstances might be possible at the sole discretion of the Management.

2.1. From 24.00 to 8.00 and from 13.30 to 16.00 (silence time) are strictly prohibited noises that, however, disturb the quiet and rest of customers, as well as it is forbidden to mount and disassemble tents. Therefore, during these hours, are not permitted arrivals, departures, motor vehicle traffic, gatherings or noisy meetings, use of the playground, sports and leisure facilities. Sound instruments, including radios or the like, however producing sound, must always be kept at low volume and strictly switched off in the aforementioned time. Who will disturb could be expelled from the Holiday Center. Exemptions are possible only for events organized by the Management.

2.2. It is strictly forbidden to damage or alter vegetation and equipments, as well as to dig holes or ditches, spill on the ground oils, fuels, boiling or salts or waste liquids, anchor tarpaulins or anything else to the plants and to the shady structures. It is prohibited to dispose of waste water outside the specific user points located inside the Holiday Center (compulsory procedure for the discharge of sewage of caravans and campers). Each client is required both to maintain and preserve the state of hygiene, cleanliness and decor of the place and, in particular, to a civil and appropriate use of the toilets. Any violator could be expelled from the Holiday Center.

2.3. It is forbidden to light outdoor fires, especially on windy days, even in designated areas. Any violations of the law and of these Regulations may lead to immediate expulsion from the Holiday Center and to denounce to the competent authorities.

2.4. Each customer is required to carefully keep the objects he owns. Objects and values found within the Holiday Center must be delivered at the reception desk for the obligations required by law.

2.5. The use of the private beach in front of the Holiday Center and related equipment is subject to charges. For the regulation please see below the specific section.

2.6. Minors, even if temporarily entrusted to baby clubs or similar, must be accompanied and supervised by their parents or by persons delegated by them even in the use of toilets, sports equipment, playgrounds, beach. In this regard the Management declines all responsibility.

2.7. The use of sports facilities, beach, playgrounds and leisure and service facilities requires special attention and compliance with the regulations and indications. It is forbidden to use the playground for children under the age of 3 and above 12 years. Access to the playground is allowed only during the hours set by the Management.

2.8. **Pets are admitted in the Holiday Center upon scrupulous observance of the following rules:**

2.8.1. *pets are only allowed in pitch and in some types of residential units and in limited numbers, ie maximum 1 animal per pitch or residential unit; the presence of more than 1 pet will be assessed for each individual case at the sole discretion of the Management;*

2.8.2. ***the presence of pets must be reported at the time of the booking and, at latest, of the arrival; the Management reserves the right to accept the pets at its discretion, if not conform to what declared;***

2.8.3. *on arrival must be exhibited the certificates of vaccinations and insurance, as required by law;*

- 2.8.4. *inside the Holiday Center there are dispensers of biodegradable bags for the collection of dejections; pets must be accompanied outside the Holiday Center or in the area identified as "dog play area" for their needs that must be immediately removed with a special bag and shovel; if problems occur within the Holiday Center the owners have the obligation to immediately collect the waste in bags and deposit them in the appropriate bins and, where appropriate, pour water to maintain and preserve the state of hygiene and decoration of the places;*
- 2.8.5. *pets can not be left unattended in pitch or residential unit;*
- 2.8.6. *pets can not move freely inside the Holiday Center, they must always be kept on a leash, with a length not exceeding 1.5 meters and, in the case of aggressive animals, must also be equipped with a muzzle;*
- 2.8.7. *it is allowed to bring pets to the "dog beach"; bathing is not permitted by current legislation;*
- 2.8.8. *pets can not attend all the areas inside the Holiday Center; access, circulation, stationing of the dogs are allowed in the area identified as "dog play area"; outside this area it is allowed to drive the animals only to leave the Holiday Center and to reach the bar and the restaurant where the animals will be allowed only at the outdoor tables and in the areas indicated by the employees; pets can not be introduced inside supermarket, sports equipment, playground, swimming pool etc.*
- 2.8.9. *it is not allowed to bring pets inside the toilets; pets can only be washed inside the specific areas;*
- 2.8.10. *pet owners must make sure that their pets do not disturb other guests and do not invade the pitch or the accommodation of others;*
- 2.8.11. *it is pet owners' duty to ensure the utmost respect for the sanitary regulations during the stay of the animal inside the housing units, any use of bath towels or bedding for pets is prohibited, and it is absolutely forbidden to pick up the animal on the beds, armchairs, chairs, tables, etc;*
- 2.8.12. *any damage caused to third parties and to the facilities of the Holiday Center by pets is sole responsibility of pet owner;*
- 2.8.13. *animals belonging to dangerous breeds (reference to the order of the Ministry of Health No. 213 of 10-09-2004) are not accepted; the acceptance of big animals (over 20kg) will be assessed for each individual case at the sole discretion of the Management.*
- 2.8.14. *the Management reserves the right to immediately expell guests who do not comply with the above rules and, in particular, the Management reserves the right to denounce to the competent authorities the offenders of points 2.8.4 and 2.8.5;*
- 2.8.15. *the Management does not accept ill-treatment to pets, even if carried out by the legitimate owners, any behavior of mistreatment towards animals will be denounced to the competent authorities.*
- 2.9. The waste must be collected in suitable closed bags and threw in the bins. Objects in glass, paper, plastic and metal must be threw in the dedicated bins for recycling located in the appropriate spaces (ecological island). Inside the Holiday Center it is forbidden to dispose of bulky waste such as: furniture, nets, mattresses, appliances, bicycles etc. these wastes can absolutely not be abandoned in the pitch or near the bins; it is the guest's obligation to dispose of it according to the procedures established by the law.
- 2.10. Washing of car, animals, caravans, tents, verandas, campers, tarpaulins ... are allowed only in the dedicated areas and at the established times. Washing on the pitches inside the Holiday Center is not permitted.
- 2.11. Washing of linen and dishes is allowed only in the special sinks; it is therefore forbidden to use drinking water fountains for washing costumes, dishes, clothes, animals or anything else.
- 2.12. With the explicit permission of the Management it is possible to:
- use grills and barbecues (without prejudice to the provisions of subsection 2.3);
  - install trusses and platforms.
- 2.13. **Each customer must comply with the following fire prevention precautions:**
- 2.13.1. do not light any free fires;
- 2.13.2. do not light fires inside the residential units (except for cooking appliances);
- 2.13.3. do not use barbecues close to the residential units or to the vegetation;

- 2.13.4. do not light fires outside the special fire points;
- 2.13.5. keep all cooking devices (grills / stoves / barbecues and the like) at a suitable distance from sheets and curtains;
- 2.13.6. in case of authorized use, provide grills and barbecues with suitable incombustible side guards; clean the surrounding soil from combustible material; creates appropriate shelters from the wind; extinguish the fire before leaving the area;
- 2.13.7. absolutely limit the total quantity of portable LPG receptacles for each pitch to a maximum of 1kg;
- 2.13.8. install the portable LPG containers in a vertical position above ground, with the valve at the top, protected against accidental impacts and sunlight, with an easily accessible shut-off valve;
- 2.13.9. make the connection between the portable LPG receptacles, the pressure reducer and the user equipment, by means of a suitable pipe, in accordance with the state of the art;
- 2.13.10. do not carry out operations for the transfer of portable LPG containers, or from the same to tanks of vehicles powered by LPG;
- 2.13.11. do not park the cars near the residential units;
- 2.13.12. keep the areas between tents and caravans clean and tidy and not use as storage areas for combustible or flammable material;
- 2.13.13. it is strictly forbidden to occupy, even temporarily, free places and the roadway with cars, tables, deckchairs, drying racks, etc .. because in an emergency this could block escape paths;
- 2.13.14. it is absolutely forbidden to smoke in all areas where this prohibition is in force as expressed by the appropriate signs.
- 2.14. In any case, the Management declines all responsibility for:
  - 2.14.1. activities carried out by managers of business units leased such as bars, restaurants, markets, sports facilities, wellness centers, etc.;
  - 2.14.2. the quality of "All Inclusive" packages for the part exceeding the accommodation and the related services (cleaning, security ...);
  - 2.14.3. damage to property or to persons deriving from the toxicity of vegetation or insects or consequent to the fall of trees, branches, pine cones, uneven pavements from roots or vegetation or other damages deriving from natural, accidental and unpredictable calamities, from fortuitous events or to force majeure or by circumstances that the Management can not, according to the professional diligence, reasonably foresee or solve; loss, theft, removal of values not delivered to custody;
  - 2.14.4. damage to property or to persons due to events that may occur on the beach, as well as in the rented business activities such as bars, restaurants, markets, sports facilities, wellness center etc; in particular in case of improper use of sports facilities and playgrounds;
  - 2.14.5. damage or injury resulting from participation in sporting or potentially dangerous activity that remain the sole responsibility of the participant who accepts the risks exempting the Management from any responsibility;
  - 2.14.6. suspensions of the supply of water, electricity or gas deriving from interruptions by the supplying agency, breakages, breakdowns or maintenance in general that will not give the right to request for any compensation;
  - 2.14.7. damage caused or suffered by unaccompanied minors in the use of sports equipment, playgrounds, state-owned area, toilets, etc .;
  - 2.14.8. damage consequent to the use of furniture and equipment supplied to the housing units;
  - 2.14.9. damage or harassment caused by pets;
  - 2.14.10. damage suffered by cars inside parking areas;
  - 2.14.11. damage resulting from theft to caravans, campers, tents or whatever, parked inside the Holiday Center, left unattended or after the closing date, unless the custody has been agreed, in this case reimbursement is limited to what established in point 6.2.
- 2.15. In any case, the amount of any indemnity or compensation for unlawful conduct will be determined by the insurance company, regardless of the actual amount of the damage suffered.

- 2.16. The signing for acceptance of these Regulations expressly authorizes:
- the free use, for information and advertising purposes of the Camping Spinnaker Holiday Center, of photographs or videos in which the family members, the visitors, the guests, including the minors on which they exercise the power, are represented, expressly renouncing any claim for compensation;
  - the use of personal data for mailing or e-mailing of advertising material.
- 2.17. It is forbidden to introduce in the Holiday Center, vehicles, caravans, trolleys and other means that are not in compliance with the current legislation on tax, circulation, environmental, etc., as well as containers of gas, explosives, liquids or flammable substances, which do not comply with the regulations in force. Guests are responsible for any compliance required for tools and equipment they own and commit to keep unscathed the Holiday Center and the Management from every responsibility.
- 2.18. It is forbidden to clutter the routes with cables and / or with any other instrument for the derivation of electricity; it is also forbidden to support to the surrounding vegetation. The occupation of more than one plug in the electricity distribution box is not permitted. The staff is expressly authorized for the immediate disconnecting without notice of any cable and / or other instrument affixed in violation of the foregoing. The same authorization is granted in the case of electrical connections that do not comply with current legislation. The use of electricity in the pitch is allowed only for lighting, the refrigerator and the television.

### **3. PARKING AND CIRCULATION**

- 3.0. Access to the car parks is allowed only to the cars of clients hosted in housing units or pitches in the ratio of one car for each structure. Cars must be parked in the spaces assigned.
- 3.1. Each car must be registered upon arrival. The Management does not carry out nominal assignments of the individual parking spaces.
- 3.2. A second additional car can be parked in the external parking "E" upon availability.
- 3.3. The circulation inside the Holiday Center is limited to the ways of access to the parking areas "B" and "C" and exclusively during the following hours: from 8.00 to 13.30 and from 16.00 to 24:00.
- 3.4. On the day of arrival or departure, access to the internal streets is allowed only to cars with caravans or tent and to campers. In all other cases, cars must reach the parking space and from there to unload / load the goods. Quick stop for loading / unloading goods is allowed only in the designated areas.
- 3.5. Upon authorization of the Management is permitted the loading / unloading of heavy goods as well as the accompaniment of disabled persons.
- 3.6. In the internal avenues cars must always proceed at a crawl; motorbikes must be driven by hand; bicycles and similar, even if electric powered, must proceed at a crawl.
- 3.7. It is forbidden to park cars and motorbikes along the avenues and on the pitches, even if temporarily free. Parking in the temporary parking area is allowed for 15 minutes.
- 3.8. Each guest must make sure that the entrance gate to the external parkings "A" and "E" is closed after the transit of the car.
- 3.9. Parkings are not guarded.

### **4. PITCHES AND ANNEXED SERVICES**

- 4.0. The pitch is, on average and approximately, 7 x 7 meters and is equipped with electric and water connection as well as with sewer outlet. Each pitch is delimited by trees or hedges.
- 4.1. The pitch may be chosen by the customer upon indication but is in any case assigned definitively by the Management. All equipment must be neatly arranged within the confines of the pitch. It is strictly forbidden the occupation, even temporary, of free pitches and the roadway with cars, tables, deckchairs, drying racks, etc. It is not allowed to mount perimeter verandas that include the entire caravan and the veranda. It is not allowed to place the caravan in such a way as to obstruct the opening of the electrical distribution boxes or the inspection hatches of the systems. For safety reasons, the kitchenettes separated from the veranda must be installed inside the area of the pitch, facing the street. It is mandatory to keep clean the pitch.
- 4.2. The published rates are daily and include: use of the common toilet, hot water, one parking space per pitch, participation to entertainment activities, VAT at the rate of 10% and do not include any tourist / city tax.

- 4.3. Changes to the booked stay must be previously communicated and agreed with the Management.
- 4.4. The pitch must be vacated by 10:00 am on the day of departure.
- 4.5. The common toilets are equipped with hot water showers, toilets, washbasins, washbasins for dishes and clothes, baby rooms, disabled toilets, washing machines.
- 4.6. The parking of caravans, campers, unmanned tent carts entails the payment of a fee equal to the daily cost of the pitch.

## 5. SPECIAL RATES FOR PITCHES

Management reserves the right to grant, according to its internal organizational needs, special rates.

5.0. Special rate type A includes, for the entire period of opening:

- the rent of the pitch and a parking space;
- the stay of a crew of up to 4 people;
- the use of the services described in point 4.5;
- the participation in animation activities;
- the use of the electric and water connection;
- VAT at 10% rate (city tax not included).

5.1. Special rate type B includes the same services as in the previous point but only for the period from the opening up to 10.00 of July 31st. Customers with special rate type B can not extend their stay beyond the deadline set, unless expressly authorized by the Management to be requested within the first week of July.

5.2. Customers who have had the concession of special tariffs wishing to mount the shading sheet must have a special structure according to the model accepted by the Management and indicated by the same.

**5.3. In the case of pre-inputs (pre-ingressi), authorized by the Management, the customer, by signing for acceptance of these Regulations, it is declared fully aware of the regional and national provisions, and in particular the provision of mobility of the same (for example: prohibition of direct and permanent connection to water, electrical, sewage and gas systems, prohibition to install fences, paving prohibitions etc.), as well as provided in this regulation, in particular with regard to the removal, and temporariness of the relationship limited to the summer opening of the Holiday Center (art. 1.10). The customers of the Holiday Center are responsible for every necessary fulfillment so that any equipment of their property is in every moment in compliance with all current regulations and undertake to keep the Holiday Center and Management free from any liability.**

5.4. The special rates are personal and nominative and have value only for registered guests upon arrival. The sub-assignment of the special tariff is not allowed without the prior consent of the Management. For every visitor, if previously accepted by the Management, will be due a compensation equal to the daily rate per person, or a lump sum of Euro 100.00 for the special rate of type A and of Euro 60.00 for the special rate of type B.

5.5. Customers who enjoy special rates must leave the pitch free of persons and things (Article 1.9) by the expiry date of the contract.

## 6. CUSTODY IN CLOSURE PERIOD

6.0. During the period of closure, the Management reserves the right to keep in custody customers equipment and their accessories, as long as they are not used.

6.1. The custody of caravans, campers, tent trucks, pre-inputs (pre-ingressi) or anything else runs from the closing day to the opening day of the following season and must be agreed and paid in advance, no later than 31st August.

6.2. The custody includes the moving of the vehicle, insurance coverage against total theft and fire. Any damage, if recognised, will be reimbursed only to the extent established by the insurance company. In any case, compensation for partial damage or partial theft of caravans, tents, campers and the like and their internal equipment is excluded.

## 7. HOUSING UNITS

7.0. The housing unit is assigned by the management.

7.1. The units are equipped with bathroom with toilet, sink and shower with hot water, kitchenette with stove, fridge, color TV, air conditioning, sink for dishes, bed-room(s) / and furnished and equipped with pillows.

- 7.2. The prices refer to the weekly rent per unit, distinguished by type and include initial and final cleaning, consumption of water, electricity and gas, parking for a car, participation in entertainment activities, VAT at the rate of 10% and they do not include any tourist or city tax.
- 7.3. Any promotional offer is valid until the quota is exhausted.
- 7.4. The key of the housing unit must be returned before departure; for each key not returned, a refund of 25.00 euros is due.
- 7.5. The housing units are rented, as a rule, for whole weeks starting from Saturday. Their delivery takes place from 16:00 to 20:00 on the Saturday of arrival and it is based on the delivery windows defined by the Management and communicated with adequate advance in order to guarantee the scheduled and staggered arrival of customers. Their release must take place before 9:00 am on the Saturday of departure; the housing unit must be returned by guests complete with everything.
- 7.6. In the housing units it is not allowed to introduce animals, unless expressly authorized by the Management.
- 7.7. The laundry must be laid only and exclusively in the appropriate drying racks made available for each unit. It is forbidden to tie wires to housing units or trees.
- 7.8. Reservations must be respected within the agreed terms. Delays on the day of arrival or early departures do not give right to refunds or price reductions; in any case, the entire amount due for the stay must be paid.
- 7.9. The units with the entire equipment must be returned in the state in which they were assigned. Guests undertake to properly keep the assigned thing and not to move the furniture without authorization. The Management has the right to carry out checks during the stay and before departure. Any damage, removal or tampering entails corresponding compensation for the user.
- 7.10. Upon registration, the customer who lodges in housing units may be required to pay a sum of money, not a producer of interest, as a deposit for any damage caused to things, equipment, equipment, which will be returned upon departure. The right of the management to ask compensation for any greater damage caused is reserved.

## **8. PRIVATE BEACH REGULATION**

- 8.1. The beach service can be purchased on booking or on arrival.
- 8.2. The service includes the rental of a beach umbrella and two beach beds. Each umbrella can accommodate a maximum of four people; it is recommended not to exceed this number to avoid unpleasant crowding.
- 8.3. The umbrella assignment is made at Management discretion.
- 8.4. No reimbursement are admitted for any reason (bad weather, high tide, storms, natural disasters, etc.).
- 8.5. For each umbrella is possible, as a supplement for a fee, the allocation of additional beds, according to availability.
- 8.6. No chairs or beach beds can be taken from other beach places.
- 8.7. Chairs and sunbeds can not be removed from the beach, for example to invade the space of the nearby place.
- 8.8. It is not allowed to behave incorrectly, inconveniently or otherwise likely to cause disturbance to other customers. If necessary there could be an immediate expulsion from the beach.
- 8.9. The customer must use the equipment taking care not to damage it and giving prompt communication to the Manager of any malfunction of the same. Customers are required to compensate for any damage caused.
- 8.10. The Holiday Center is not responsible for any objects and / or materials owned by the customer damaged or stolen inside and outside the private beach; therefore it is recommended not to leave money, precious goods, clothes, toys, and any other personal items unattended.
- 8.11. It is forbidden to place in the private beach own chairs, sunbeds, umbrellas, sunshades, curtains, towels, and any other equipment.
- 8.12. Sports and games (volleyball, football, bowls, etc.) are allowed only in the areas behind the umbrellas. The Holiday Center accept no responsibility for damage to property or persons caused by sports activities.
- 8.13. For reasons related to the safety, the holes dug in the beach for play, which must be small, must always be re-covered.
- 8.14. It is forbidden to throw cigarette butts or other waste on the beach.

- 8.15. It is forbidden to place umbrellas, deckchairs, beach towels, pleasure boats or other obstacles to transit and bathing in the area of 5 meters from the shoreline.
- 8.16. It is forbidden to light fires on the beach; violators of this provision will be denounced to the Authorities.
- 8.17. The Holiday Center carries out, as required by law, the activities of rescue and first aid in accordance with the provisions of the Municipal Regulations for the use of the Maritime Property and the Municipal Ordinance - Discipline of Bathing Activities.
- 8.18. Meaning of the exposed flag:
- WHITE: rescue service in full force and safe weather conditions for bathing;
  - RED: danger or lack of rescue service! - bathing not recommended.
- 8.19. In the event that the state of the sea is judged dangerous, or there are dangerous situations, the red flag will be hoisted. With this signal it is not advisable to take a bath and the Holiday Center declines any responsibility towards those who do not observe this warning.
- 8.20. To protect the safety of customers, the Management reserves the right to suspend the service in case of bad weather.
- 8.21. During strong wind days the umbrellas must remain closed. Every customer, in these circumstances, is required to observe the provisions of the beach staff.
- 8.22. It is forbidden to stay on the lifeboat, touch the equipment for the safety purpose and stay in the area of the rescue turret.
- 8.23. Any client must comply with the provisions contained in these Regulations, in the Ordinances of the Municipality and of the Port Authority, and in the Municipal Regulations for the use of the Maritime Property.

## 9. BOOKING AND PAYMENT

- 9.0. Reservation rights are not recognized without down payment. The reservation is considered completed, with the consequent conclusion of the contract, only when the Management send its confirmation to the customer, after receiving the deposit.
- 9.1. The reservation of the pitch is confirmed upon receiving of a deposit equal to the price of the pitch for the days booked.
- 9.2. During the high season reservations for pitches are only accepted for a minimum period of two weeks stay.
- 9.3. The Management has the right to vary the number of the pitch allocated as a result of organizational or force majeure requirements.
- 9.4. The booking of the housing unit is confirmed upon receiving of a deposit. For the weeks on special offer the full amount could be due. The Management has the right to proceed with "pre-authorization to withdraw" on credit cards provided to guarantee reservations.
- 9.5. In case of special rates for pitches is required a down payment of Euro 1.000,00 for the special rate A and Euro 300,00 for the special rate B.
- 9.6. Without prejudice to the advance payment, if requested by the Management at its own unquestionable discretion, **the balance** must take place:
- **for the housing units on arrival and no further;**
  - for the pitches no later than the day before the departure;
  - for the special rate A no later than July 30th;
  - for the special rate B no later than June 30th.
- 9.7. In addition to cash payments, the following are also accepted:
- ordinary postal order to: **So.Ge.Camp. srl** Via G. Campofiloni, 24 - 63900 Fermo;
  - bank transfer payable to: **So.Ge.Camp. srl** – Banks of support:
    - **Carifermo spa** - subsidiary of Porto San Giorgio South IBAN: IT62H0615069663CC0570071712 - BIC / SWIFT: CRFEIT3F
    - **Monte dei Paschi di Siena spa** - subsidiary of Fermo IBAN: IT48U0103069452000001587486 - BIC: PASCITM1A11
    - **Banca Popolare Emilia Romagna** - subsidiary of Porto San Giorgio IBAN: IT73R053876966000002223229 - BIC: BPMOIT22 XXX

## 10. CANCELLATION

In case of cancellation of the reservation, which must always be communicated by registered letter with return receipt, a deduction will be made on the amounts paid equal to:

- 10% if the cancellation is given before the 120th day prior to arrival;
- 50% if the cancellation is given within 90 and 120 days prior to arrival;
- 100% if the cancellation is given within 90 days prior to arrival.

## **11. JURISDICTION**

Any controversy concerning the application, interpretation and execution of these Regulations is devolved to the territorial jurisdiction of the Court in Fermo.

## **12. EMERGENCY**

12.0. Emergency switches are located inside the Holiday Center, any non-motivated use will be reported to the competent authorities;

12.1. In the Holiday Center there are loudspeakers (acoustic sirens) that will give an alarm in case of fire. Upon the occurrence of such event, the customers must follow the escape ways indicated by the specific signs, follow the indications of the staff and reach in good order the collection points designated by the specific signs.

12.2. In case of other emergencies, health emergencies, serious natural events, situations of public safety, dangers by / in the sea: contact the staff or the Management.

12.3. By signing these regulations, the customer confirms, and acknowledges its effect, that he has received at the arrival the information sheet containing information on escape paths, fire prevention and behavior in case of emergencies.

## **13. FINAL PROVISIONS**

13.0. Customers and / or their guests or visitors are personally liable to the Management and / or third parties for any damage to persons and / or things, direct and / or indirect, for any reason caused as a result of conduct undertaken in violation of the rules of this regulation and / or the others in force as applicable. The management's right to compensation for greater damage remains unaltered.

13.1. This regulation is subject to Italian law and for any interpretation pertaining to what is stated or for what is not provided, reference is made to the law and in the absence of Italian practices.

13.2. Possible tolerances by the Management, referring to the conduct of customers and / or their guests or visitors who are in violation with the provisions of this regulation, do not constitute a waiver of the relative rights that are due to them on the basis of the same clauses.

13.3. In the event that any provision, for whatever reason, does not comply with mandatory provisions of law, it will be ineffective, without prejudice to the validity of the remaining clauses.

13.4. This contract constitutes the complete manifestation of all the agreements between the parties and exhausts the discipline of their rights or obligations for what concerns the object of the agreement itself. Has to be considered canceled and with no effect any previous and different agreement written or oral, both between the parties, both to third parties, with regard to this contract. For any changes to the terms and conditions of this contract, the written form is required under penalty of nullity.

13.5. With reference to any price or tariff displayed or published: any change in the VAT rate and the possible introduction or modification of the tourist / city tax will be charged to the customer.

**MANAGEMENT WISHES A HAPPY STAY AT THE  
CAMPING SPINNAKER HOLIDAY CENTER**

for acceptance

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for unconditional acceptance and approval

of the art. 1.1-1.5-1.6-1.8-1.9-1.10-2.1-2.3-2.6-2.7-2.8-2.13-2.14-2.15

2.16-2.17-3.6-4.1-5.3-5.5-6.2-7.4-7.8-7.9-8-9.0-9.1-9.3-9.4-9.6-10-11-12

13.0-13.2-13.4-13.5

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# BEHAVIOR IN CASE OF **EMERGENCY**

**THE STAFF IS PREPARED TO OPERATE IN CASE OF FIRE OR OTHER CALAMITY ACCORDING TO ESTABLISHED INTERVENTION PLANS.**

**COLLABORATE WITH THE STAFF AND FOLLOW THE INSTRUCTIONS**

## PREVENTIVE MEASURES

1. **it is forbidden to throw cigarette butts into the ground and spill oils, fuels, boiling, salty or waste liquids on the ground;**
2. It is forbidden to light open fires outdoors and to light fires outside the dedicated fire points;
3. it is forbidden to light fires inside the residential units (excluding those of cooking equipment);
4. **it is forbidden to use barbecues fired by wood and / or charcoal, close to the residential units or to the vegetation; keep all cooking devices (grills / stoves / barbecues and the like) at a suitable distance from tents, sheets and curtains;**
5. it is forbidden to throw in baskets, flammable materials, etc.
6. **in case of authorized use: provide grills and barbecues with suitable incombustible side guards; clean the surrounding soil from combustible material; create appropriate shelters from the wind; turn off the fire before leaving the area;**
7. limit the total quantity of portable LPG/GPL receptacles for each pitch to a maximum of 10 kg;
8. containers of gases, explosives, liquids or flammable substances must comply with the regulations in force;
9. install the portable LPG/GPL containers in a vertical position above ground, with the valve at the top, protected against accidental impacts and sunlight, with an easily accessible shut-off valve;
10. make the connection between the portable LPG/GPL containers, the pressure reducer and the user equipment, by means of a suitable pipe, in accordance with the best rule of execution;
11. do not carry out operations for the transfer of portable LPG/GPL containers, or from the same to tanks of LPG fueled vehicles;
12. do not park the cars near the Residential Units;
13. keep areas between tents and caravans clean and tidy and not used as storage areas of combustible or flammable material;
14. the occupation, even temporary, of free pitches and of the roadway with cars, tables, deckchairs, drying racks, etc. is forbidden because in case of emergency this could block escape routes and escape routes;
15. **it is forbidden to smoke in all areas where this prohibition is in force as expressed by the appropriate signs.**

## IN CASE OF EMERGENCY

1. immediately notify the staff of the Holiday Center or the Management;
2. push the alarm buttons located nearby;
3. it is forbidden in any case to take initiatives of any kind, they could compromise your own and others' safety;
4. **inside the Holiday Center there are loudspeakers (acoustic sirens) that will give an alarm in case of fire; when this event occurs, customers must follow the exodus routes indicated by the signs, follow the instructions of the assigned personnel and reach the collection points indicated by the signs in good order;**
5. **avoid running and screaming, do not create alarmism or confusion;**
6. **do not go back for any reason, do not obstruct accesses and exits;**
7. in case of other emergencies, health, serious natural events, public safety situations, inconveniences by sea: contact the staff of the Holiday Center or the Management.

**IN CASE OF EMERGENCY DIAL  
0734 53412**

# EXODUS PATHS AND LOCALIZATION OF EXTINGUISHERS [E]

